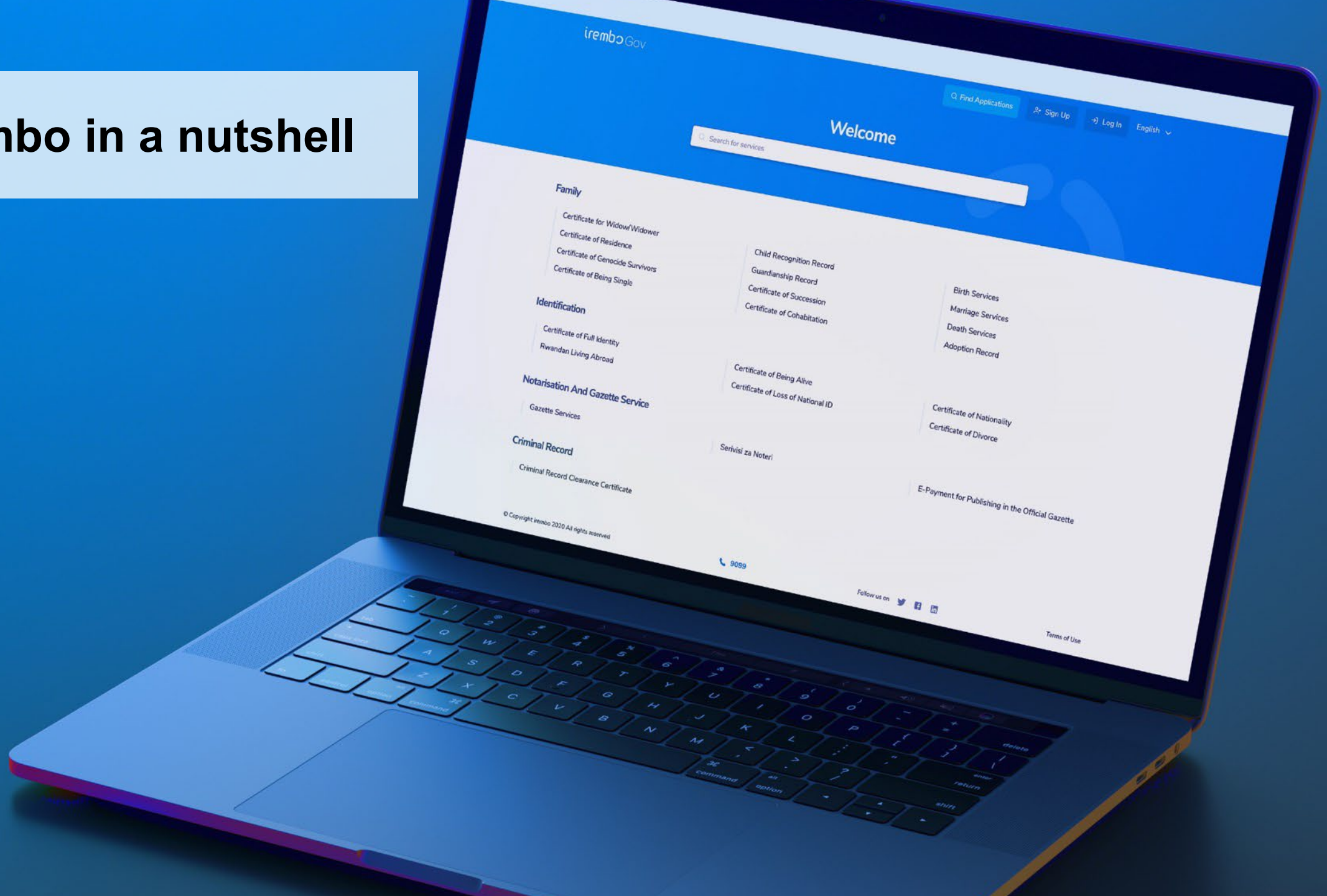


Building products that meaningfully improve people's lives

October 2023



Irembo in a nutshell



IremboGov is the **one-stop portal** to access **Rwandan Government services**



Irembo is a **Rwandan software company** that develops platforms to help governments and companies manage digital workflows for services management, payments, and operations



Irembo started operations in **2015** with a mission to **lead the digitization of government services in Rwanda**



Today, we digitize and automate siloed processes for **Government institutions in Rwanda** through **IremboGov**, the **one-stop platform** for Rwandan Government services



IremboGov has enabled millions of Rwandans & foreigners to **access, apply** and **pay** for different **services** across Web, mobile and USSD platforms

The word **Irembo** means **gateway** or **door** in **Kinyarwanda** and represents access

Irembo has led the **digitization of government services** in Rwanda since 2015, enabling millions of citizens to access, apply and pay for **public services online**

Citizen journey before irembo Gov



Complicated interactions between citizens & government

For citizens



- **Time** consuming
- Requiring **multiple trips**
- Not **predictable**
- **Limited confidence** in government

For government



- Complicated to **collect revenue**
- Requiring **heavy paperwork**
- Complicated to **track decisions** within and across **institutions**

Citizen journey after irembo Gov



100% online for a fast, safe and **seamless experience**

For citizens



- **Online service application**
- **Online payment**
- **Online application tracking**
- **100+** services available in **one click**

For government



- **Higher revenue** collected
- Increase **productivity** for officers
- **Big data** collection
- **Zero** corruption

Irembo is driven by three key objectives, with simplicity and efficiency at the core

One-stop center and ease-of-use for citizens



Efficiency for the Government in providing services



Better revenue management for Government agencies



IremboGov services cover a **wide range of government agencies and services**

Ministry of Education

- Registration for qualification equivalence
- ...

Ministry of Local Government

- Identity certificate
- Marriage certificate
- ...

Land Management Agency

- Land transfer
- Land records
- ...

Other

- Medical insurance
- Tourism permit
- ...

Ministry of Justice

- Criminal record
- Court case management
- ...

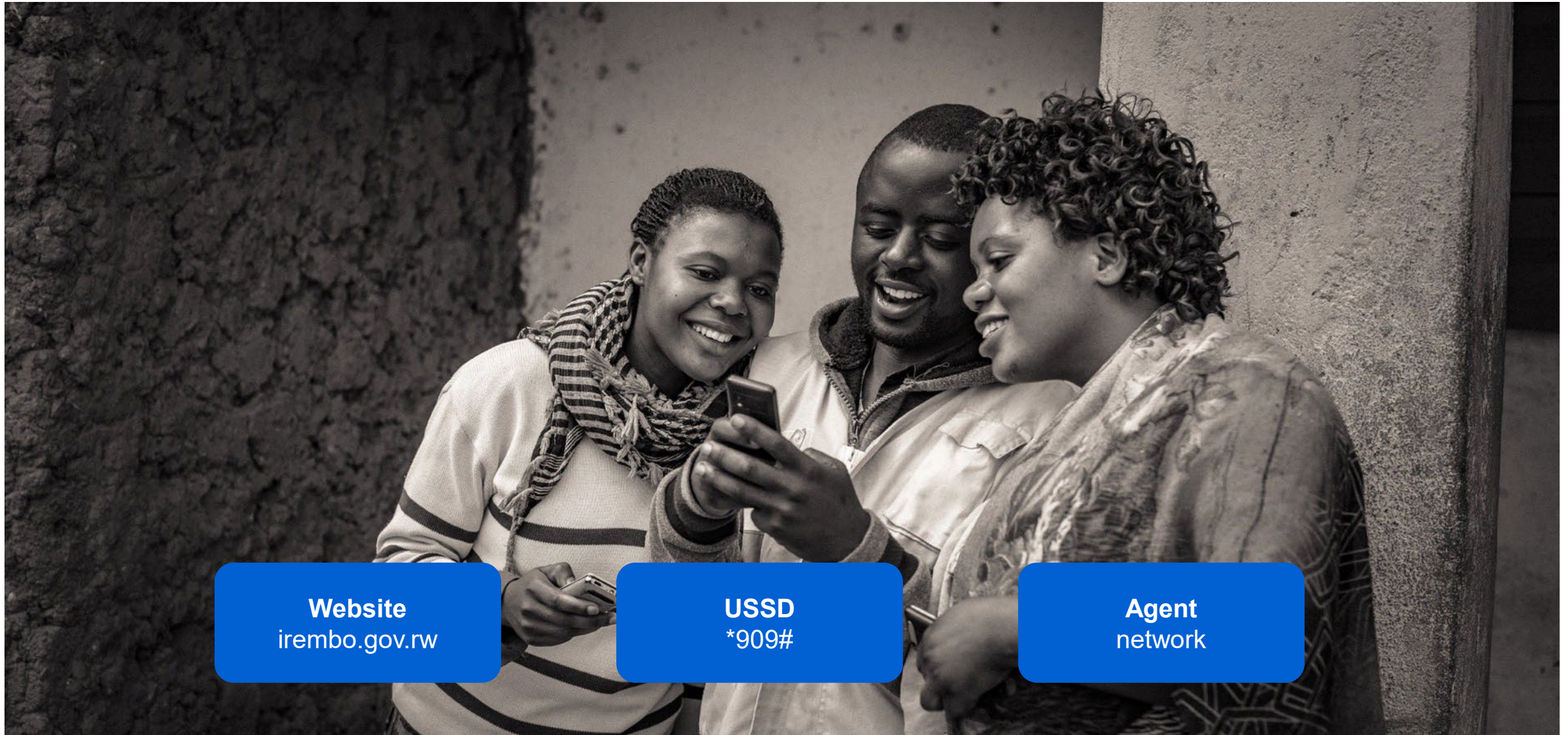
Immigration and Emigration Agency

- E-passport
- Visa application
- ...

Police

- Driving license
- Vehicle inspection
- Traffic fine
- ...

IremboGov offers many access points to ensure inclusion for all citizens



Website
irembo.gov.rw

USSD
*909#

Agent network

IremboGov has had a massive impact for the Rwandan government and citizens



100+

Public services

20

Institutions

1300

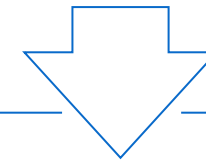
Government officers

5000

Agents

30M

Transactions



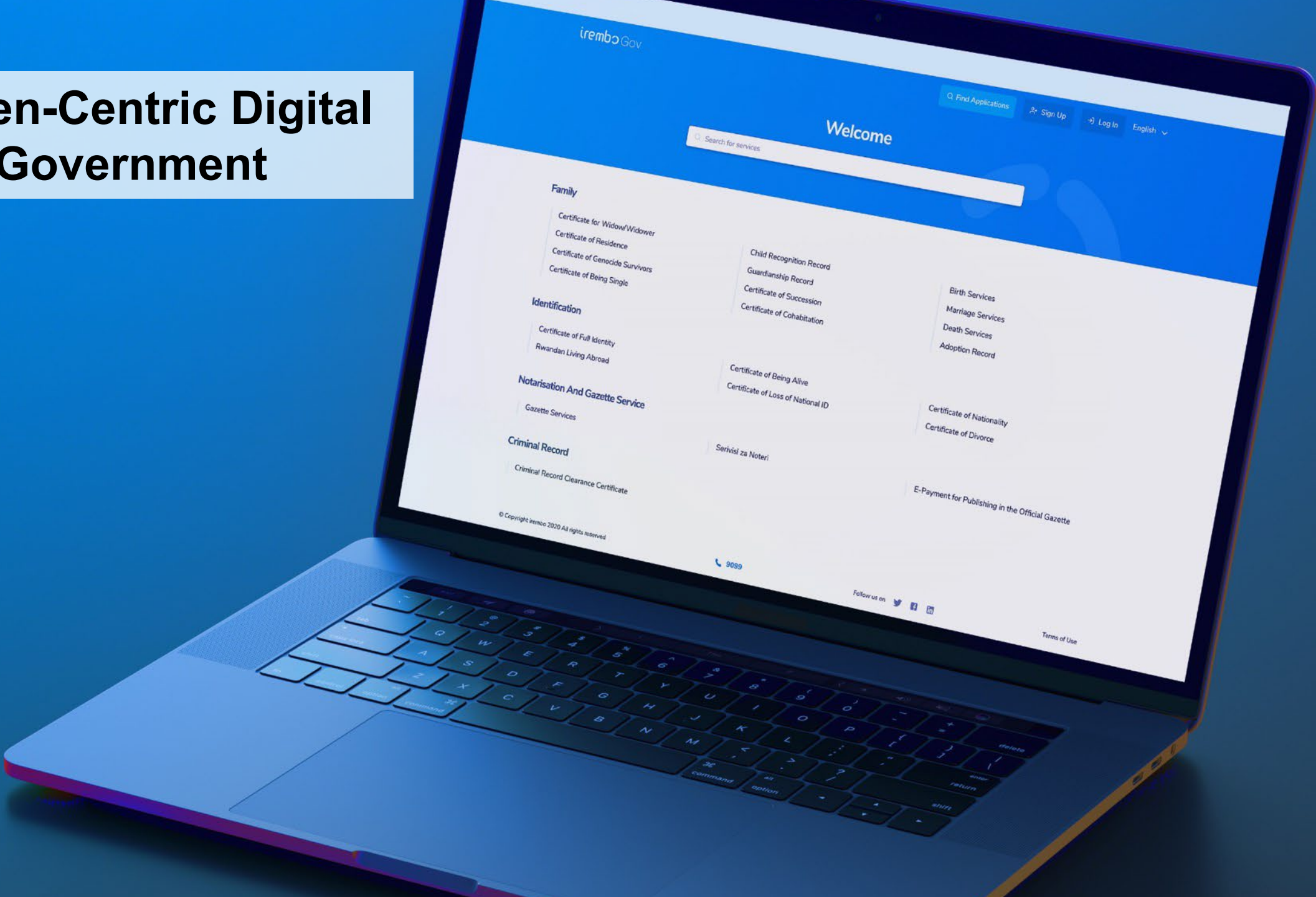
120M+

Working hours saved

400M+

Of USD collected for the Government

Citizen-Centric Digital Government



Leveraging Agents, our Digital Ambassadors to ensure we leave no one behind



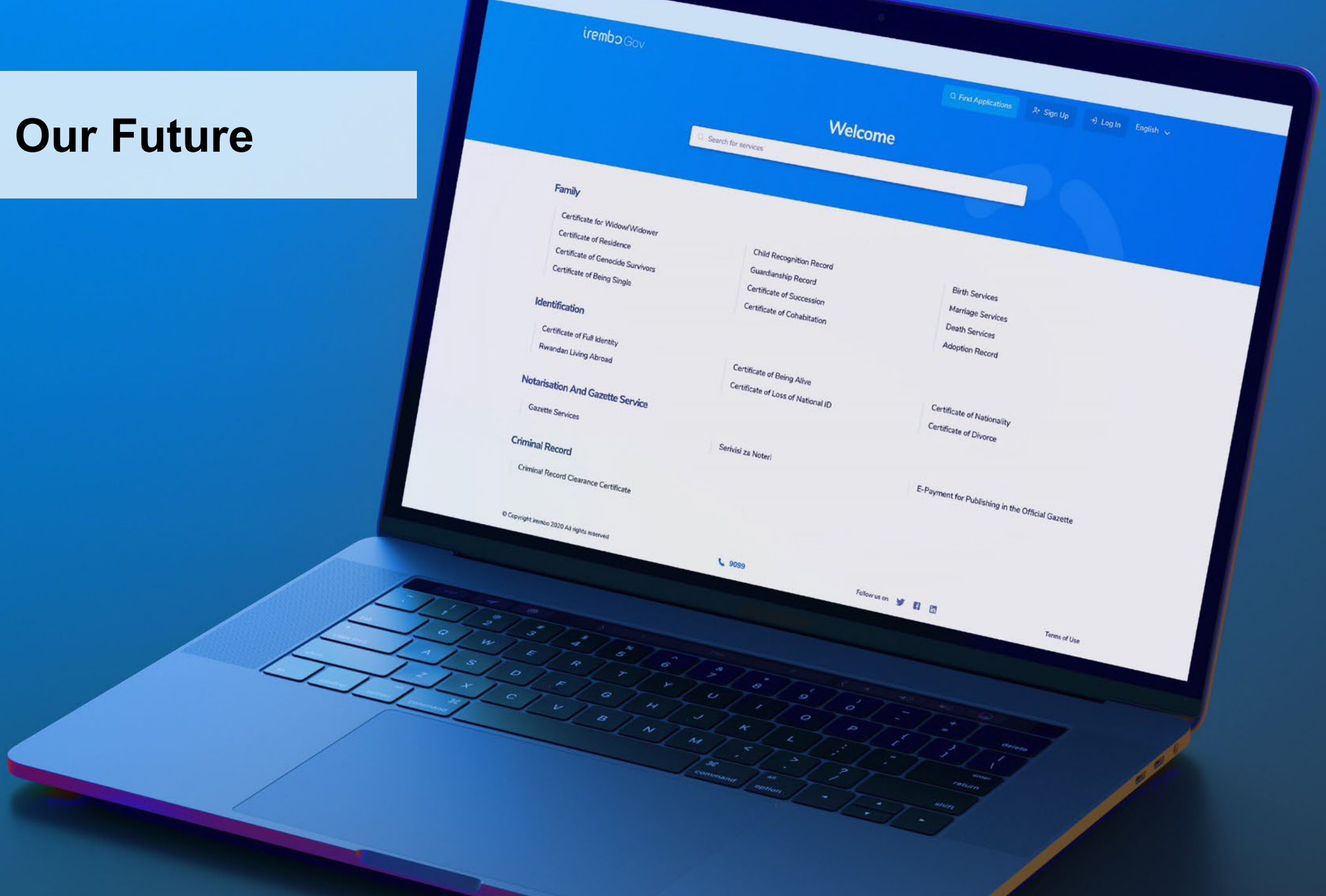
Building Digital Confidence within the community



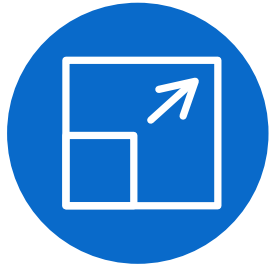
Irembo Academy – building capacity for local government officials.



Our Future



Our **vision** is to power our **platform** on the continent to reach **zero trips, zero paper** across **Africa**



Fully digitized Government

Finalizing the digitization of **all public services**.



Zero trips, zero paper

Enabling **digital transformation** to create an **interconnected world** where no one needs physical paper or a trip to access services



A platform for **Africa**

Expanding Irembo across the **continent** and building an operating system for African Governments to power an integrated African Union

iremba
